



NEWS RELEASE

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Library Participating in National Online Survey to Help Improve Library Internet Computer Services

From May 18, 2009 to June 1, 2009, Harford County Public Library (HCPL) is participating in a nationwide Internet survey to find out how people use the free computers and Internet connections in public libraries. The U.S. IMPACT web survey is being conducted by the University of Washington Information School with support from the Bill & Melinda Gates Foundation.

Customers can take the U.S. IMPACT Survey by going to the HCPL homepage at www.hcplonline.info. The survey will take about 10 – 15 minutes to complete and no personally identifiable information will be collected.

We are pleased to have the opportunity to participate in this important initiative," said Audra Caplan, Library Director. "I encourage our customers to complete the survey. The results will help us improve public Internet access and computer services we provide."

HCPL is one of more than 635 library systems across the country and one of 13 systems in Maryland selected at random to participate. The results will be received in September.

For more information on the survey, please contact your library branch or visit the project website at <http://impact.ischool.washington.edu>.

Harford County Public Library operates eleven branches located throughout Harford County, Maryland. The library serves over 180,000 registered borrowers of all ages and has an annual circulation of over 4,000,000. The mission of Harford County Public Library is to provide access, service and information to the citizens of Harford County anytime, anywhere and to create an environment that encourages the acquisition of knowledge and the love of reading.

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